

## Shaw welcomes new Operations Director



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Shaw is delighted to announce the appointment of new regional director, Abigail Katsande.

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As Regional Operations Director, Abbie will be responsible for overseeing the delivery of high-quality care at Shaw's 37 homes in Wales, the South West, and the West Midlands.

Abbie has vast experience in stakeholder engagement, quality and safety and policy development. Her latest role was as Hospital Director at Ludlow Street Healthcare, where she was responsible for the delivery of care and operational performance, whilst continuing to develop commercial opportunities with purchasers and referrers.

Commenting on her appointment, she said: "Shaw is focused on delivering outstanding care – the quality of care we would want for our loved ones – and coupled with its employee-owned status, it makes this new role a truly exciting opportunity.

"I'm looking forward to working with the talented management teams across Wales, the South West and West Midlands and the countless dedicated care home staff members across the region to continue to deliver outstanding services to our residents."

Russell Brown, Chief Executive Officer of Shaw healthcare, said: "We are delighted to welcome Abigail to Shaw; she brings with her considerable care sector experience and management skills which will undoubtedly strengthen our executive team"

Source: [Shaw Healthcare](#)

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